

- ☒ • Close supervision is necessary when this product is used by, on, or near children or handicapped individuals.
- ☒ • Use this product only for its intended use as described in this manual.
- ☒ • Do not use attachments not recommended by the manufacturer.
- ☒ • Never operate this product if it has a damaged cord or plug, if it is not working properly, has been dropped or damaged, or dipped into water.
- ☒ • Return the product to a service center for examination and repair.
- ☒ • Keep the cord away from heated surfaces.
- ☒ • Never drop or insert any object into any opening or hose.
- ☒ • Do not use outdoors or operate where aerosol (spray) products are being used or where oxygen is being administered.
- ☒ • Connect this product to a properly grounded outlet only. See grounding instructions.
- ☒ • Unplug this product before filling. Fill (reservoir) with water only.

The green colored rigid ear, lug, or the like extending from the adapter must be connected to a permanent ground such as a properly grounded outlet box cover. Whenever the adapter is used, it must be held in place by the screw.

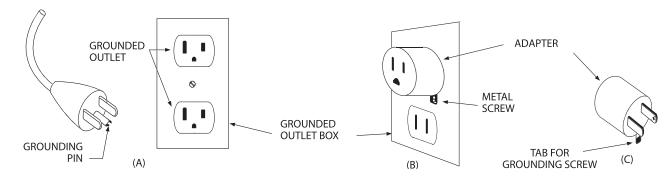
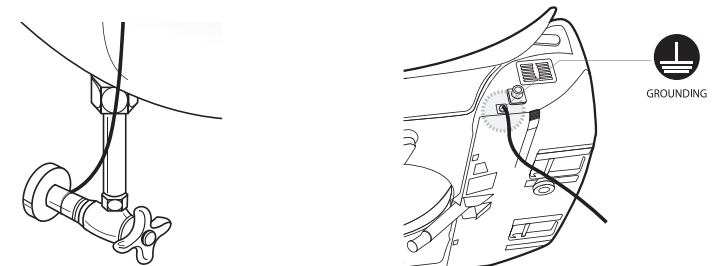


Figure 1.

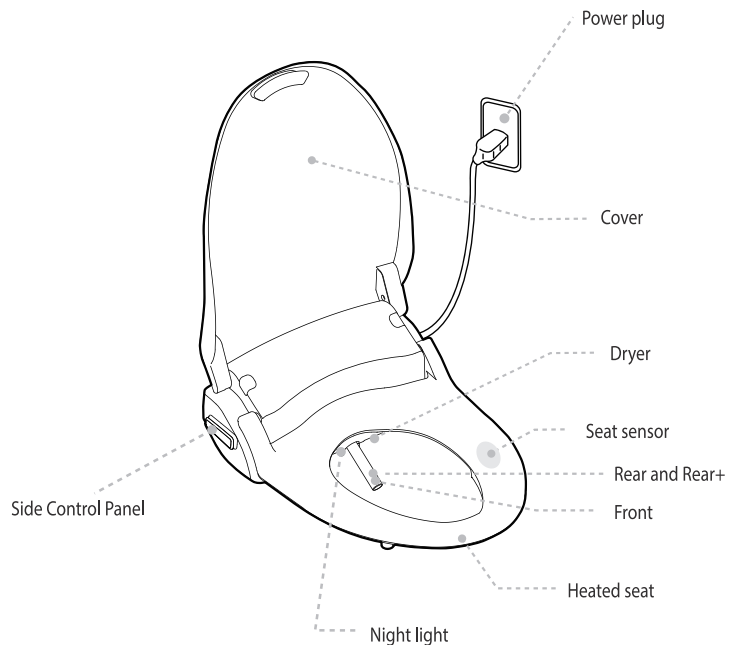
Optional Grounding Instructions



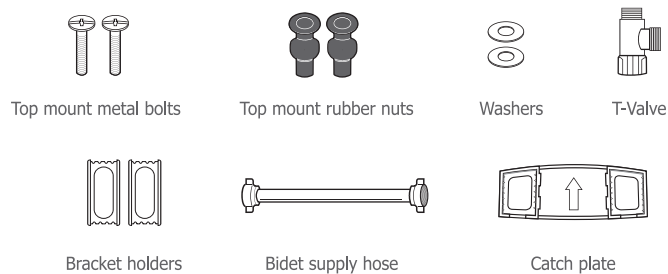
Parts & Configuration & Installation

2

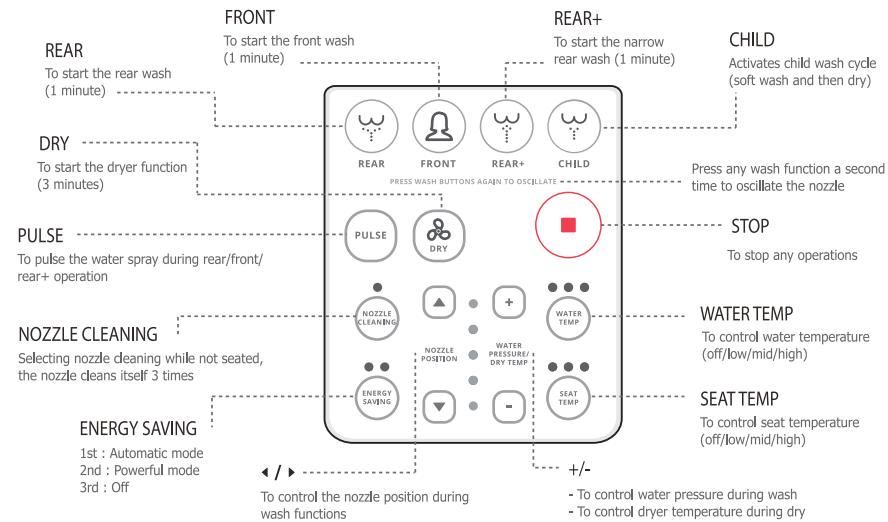
Main Body



Installation Parts



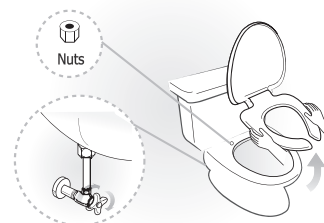
Remote Control



3

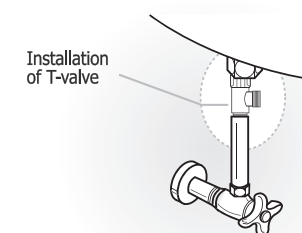
1 Remove the old seat from the toilet bowl.

- ▶ Release the bolts/nuts, and then remove the seat and cover from it.
- ▶ Keep the removed seat, cover and nuts well in a proper place in case of using them again.
- ▶ Turn off the water at the shut-off valve.

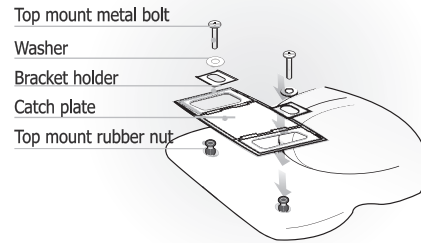


2 Disconnect toilet supply hose and install T-valve.

- ▶ Flush toilet tank completely to drain water.
- ▶ Disconnect supply hose from toilet fill valve and install t-valve directly to the bottom of the toilet tank.
- ▶ Reconnect toilet supply hose to bottom of t-valve.

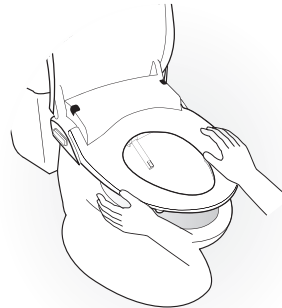


3 Mount the bracket onto the toilet bowl first.



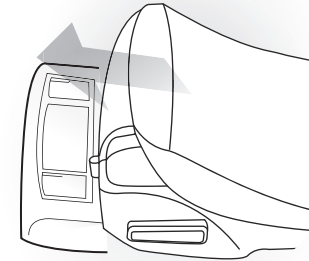
- ▶ Insert rubber nuts into toilet seat bolt holes
- ▶ Align top mount bolts and mounting pieces to catch plate and tighten but not completely

4 Align bidet seat to the toilet bowl.



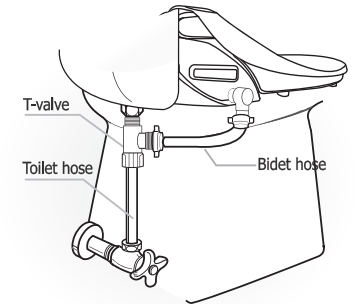
- ▶ If there's space, align bidet seat to front of toilet bowl to judge position of catch plate.
- ▶ Finalize position of the catch plate and tighten top mounting bolts completely.

5 Push the main body toward the bracket and lock into place.

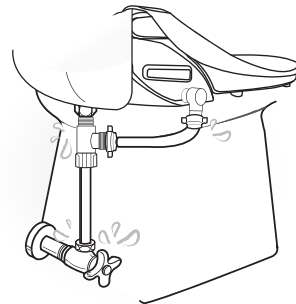


- ▶ Push it in until it makes an audible 'click'
- ▶ When the main body is not fully locked in place, the seat may slide around.

6 Connect the bidet hose to the bidet body and slowly turn on the water.



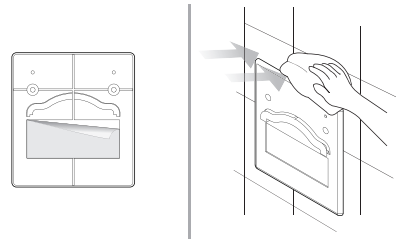
7 Check for leaks around the hose connections and adjust if needed.



- ▶ Most leaks are due to the rubber washers not being properly used or cross-threading. Plumbers tape may be used.

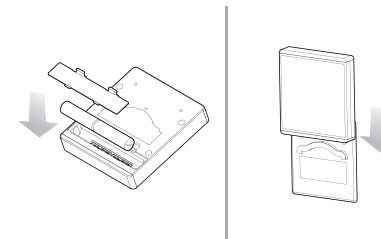
8 Remove the adhesive protection to attach the remote control bracket to the wall or other surface. (OPTIONAL)

- ▶ Clean the area thoroughly before attaching the bracket



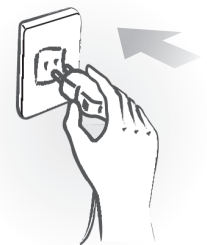
9 Insert two "AAA" type batteries (included) as indicated inside battery compartment.

- ▶ Identify a location in the bathroom for the remote control that is visible and reachable from the toilet.



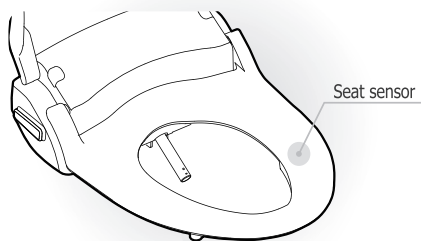
10 Be sure that the nozzle comes out and retracts when powered on.

- ▶ Don't plug the power cord with wet hands. Risk of electric shock.



1 Sit on the toilet seat

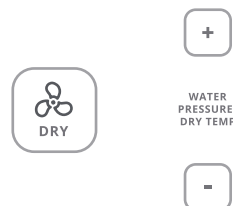
- ▶ Be sure to sit on the seat sensor.
If the sensor is not occupied, the bidet seat will NOT operate.
- ▶ Seat sensor can be "tricked" by placing a damp paper towel over the sensor area for testing purposes.

**2 Rear, Front, and Rear+**

- ▶ Press any wash button to start that wash function.
- ▶ If you press the selected wash button again, the nozzle will oscillate back and forth.
- ▶ Press the button again to stop the nozzle oscillation function.
- ▶ The Rear+ wash is a non-aerated spray function to help relieve constipation.

**3 Warm Air Dryer**

- ▶ Dryer operates for 3 minutes.
- ▶ Dryer temperature is adjustable by pressing dry temp +/- buttons. (5 levels)
- ▶ Dryer effect will be improved if you wipe excess moisture lightly before operating the drying function.

**4 Pulse**

- ▶ When pressing the Pulse button during the operation of Rear, Front, or Rear+ water pressure will change high and low for smooth pulsating wash.

**5 Nozzle Position Control**

- ▶ Nozzle position is adjustable during wash. (5 levels)

**6 Water Pressure Control**

- ▶ Water pressure is adjustable during wash. (5 levels)
- ▶ If the water or screen filters become blocked, it may cause low water pressure. Regularly check the water and screen filters.

**7 Stop**

- ▶ All operations will stop.

**8 Child Function**

- ▶ When selecting Child function, settings* will be adjusted for children.
- ▶ 1 min soft Rear, 30 sec Oscillating Rear, 30 sec Rear w/ Pulse, and then 2 min Dry work consecutively.
- ▶ One press of the button will do the full cycle of functions listed above.

*** Settings**

Extra extended nozzle position
Lower water pressure
Lower seat temperature
Lower water temperature



USER GUIDE

ALPHA iX HYBRID

UL c UL (120V, 60Hz)

How to Use

5

9 Seat Temperature Control

- ▶ Seat temperature is adjustable. (4 levels) (Off - Low - Middle - High)
- ▶ To reduce the chance of low temperature burns, the seat has a seat heater auto adjustment function which turns to low temperature (35°C, 95°F) when seat is occupied for more than 15 minutes consecutively.
- ▶ If the seat is set lower than middle level, the seat will remain at off or low level.



10 Energy Saving Function

- ▶ Automatic energy saving mode
 - This mode will be activated by pressing the Energy Saving button until yellow LED lamp lights on. (Seat and water temperature will be kept at 32°C)
- ▶ Powerful energy saving mode
 - This mode will be activated by pressing the Energy Saving button until green LED lamp lights on. (Seat and water heater will be kept off)
- ▶ Release of energy saving mode
 - Press the Energy Saving button until LED lamp turns off.
- ▶ When the unit is occupied, it adjusts to the preset temperature and it returns to the saving mode when seat is unoccupied.
- ▶ If the seat and water temperature are off, they will remain off.

11 Nozzle Cleaning

- ▶ When selecting Nozzle Cleaning while not seated, the nozzle cleans itself 3 times. Then nozzle extends and stop for manual cleaning process.
- ▶ Clean the nozzle with a brush and press STOP button after completion of manual cleaning. Then nozzle cleans itself for 3 times and retracts.
- ▶ NOZZLE CLEANING will not operate if the seat sensor is activated.



12 Water Temperature Control

- ▶ Water temperature is adjustable. (4 levels) (Off - Low - Middle - High)



13 Deactivate Seat Sensor

- ▶ The seat sensor can be activated and deactivated by pressing Pulse button for 3 seconds.
- ▶ If the seat sensor is deactivated, the unit works without occupying the seat and features* cannot be controlled.

* Features

Night light, Silence mode, Automatic start deodorizing, Factory initialization, Power off, Nozzle cleaning.



14 Night Light

- ▶ Blue LED night light provides enough brightness to see the toilet without turning on the bathroom light.
- ▶ Night light can be turned on and off by pressing '+' for 3 seconds while not seated.
- ▶ Night light setting cannot be adjusted if seat sensor release feature is activated.

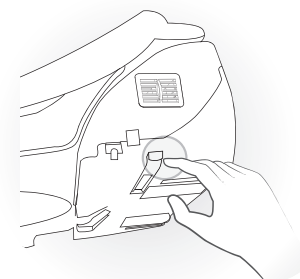


More than 3 Seconds



15 Removing the Bidet Seat

- ▶ The seat release tab is a small tab on the underside of the unit (same side as electrical cord)
- ▶ Press in and hold this seat tab to release the bidet seat from the catch plate. Slide whole unit forward toward front of bowl to remove.

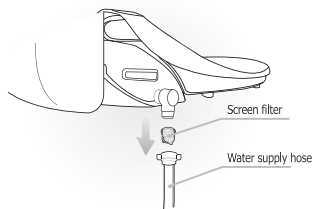


6

Maintenance & Cleaning

Screen Filter Cleaning

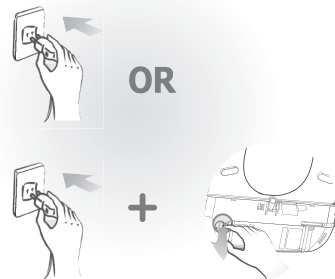
- 1 Close the water shut-off valve at the wall.
- 2 Disconnect the water supply hose. Take the screen filter out and clean it with a soft brush.
- 3 Return the filter after cleaning and reconnect the water supply hose.
- 4 Open the water valve.



Maintenance during Winter Season

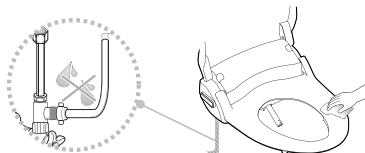
When bidet seat is not used for an extended period of time, either;

Leave unit plugged in and turned on
OR
Unplugged and drain the unit.



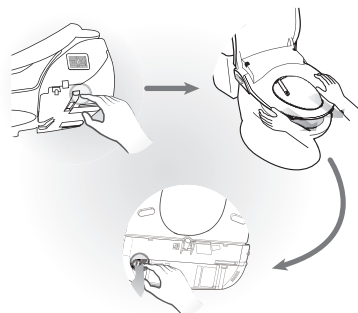
Cleaning of Unit Body

- 1 Exterior surface of unit is made of plastic material, which may be damaged by scrubber, chemicals, bleach, alcohol based cleaners, etc.
- 2 Wipe the surface with a soft damp cloth. Do not spray water directly onto the surface.
- 3 Clean the body after removing the power plug from the outlet. Be sure no water splashes into the power plug or outlet.
- 4 Be careful of not dropping any chemical detergents of toilet cleaner on the water supply hose. Risk of the hose damage.



Draining of Remaining Water

- 1 Unplug the bidet from the power outlet.
- 2 Close the water shut-off valve.
- 3 Press/hold the seat release tab and slide the unit forward and off the catch plate.
- 4 Use a coin to open the drain plug.



7

Settings

● : Seat sensor 'off' status ○ : Seat sensor 'on' status ● : Regardless of on/off

No	Function	Seat status	Switch operation	Description	Initial status
1	Silent mode	●	" - " for longer than 3 seconds.	To turn on/off the operating chime sound.	ON
2	Power off	●	" □ " for longer than 3 seconds.	Press one of Stop, Rear, Front, Rear+ or Dry to power on.	
3	Seat sensor release	●	" PULSE " for longer than 3 seconds.	Seat sensor feature will be deactivated.	OFF
4	Night light	●	" + " for longer than 3 seconds.	To on/off the night light.	ON

* The unit will work without sitting on the seat if the occupied seat sensor is deactivated. (turned off)

* If the seat sensor is deactivated, some features cannot be controlled.

(Power off, night light on/off, silent mode on/off, automatic deodorizing on/off and nozzle cleaning)

* If the occupied seat sensor is turned off, deodorizer works for the first 30 minutes after setting and it will not work anymore unless the seat sensor feature is activated again.

※ Please check the following points before requesting the repair service.

Problem	Check list
Completely out of order	- Check if the power plug is not connected. - Check if the power supply or outlet is failed.
Water does not spray out	- Check if the water supply is turned on. - Check if water valve is locked. - Check if nozzle is blocked by foreign material. - Check if connection hose is bent.
Water pressure is low	- Check if screen filter is blocked by foreign material. - Check if the water pressure is set at too low level.
Water is not warm enough	Check if its temperature is set at off or low level.
Seat is not warm enough	Check if its temperature is set at off or low level.

Self-Diagnosis Table

※ Please refer to the following table and inform the exact status when requesting repair service.

No	Self Diagnosis	Indication
1	Water temp sensor is disconnected or not inserted	LEDs of water low + middle level blinking
2	Water temp sensor is short-circuited or overheated	LEDs of water high + middle level blinking
3	Seat temp sensor is disconnected or not inserted	LED of water low level blinking
4	Seat temp sensor is short-circuited or overheated	LED of water high level blinking

	Features	ALPHA iX Hybrid		
Wash / Dry features	Wash		●	
	Bidet		●	
	Intensive		●	
	Child		●	
	Dry		●	
Convenient / Comfortable features	Normal / Powerful energy saving		●	
	Oscillating / Pulsating		●	
	Continuous heated water		●	
	Heated seat		●	
	Soft closing		●	
	One touch release		●	
	Automatic deodorizing		●	
	Night light		●	
	Nozzle cleaning		●	
	Seat sensor release		●	
	Remote control		●	
			●	
Safety features	Low burn protection		●	

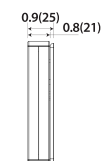
■ Dimensions

inch(mm)

< Elongated type >



< Round type >



Specifications

Item			ALPHA iX Hybrid		
Rated voltage			120V, 60Hz		
Max. Power consumption			870W		
Power cord length			1.2m		
Water feed method			Directly connected to water pipe		
Recommended inlet water pressure			99~106.6psi		
Wash	Feed Volume	Wash	0.13~0.21gal/min		
		Bidet	0.13~0.18gal/min		
		Intensive	0.13~0.18gal/min		
		Child	0.13~0.16gal/min		
	Pressure control		5 levels		
	Temperature control		4 levels (off-low-middle-high)		
	Heater capacity		800W		
	Safety device		Water level sensor, Thermal fuse, Bi-metal, Temperature sensor		
Heated seat	Temperature control		4 levels (off-low-middle-high)		
	Heater capacity		55W		
	Safety device		Thermal fuse		
Dry	Temperature control		Room temp. ~ 122°F		
	Heater capacity		250W		
	Safety device		Thermal fuse, Bi-metal		
Feed water temp. tolerance range			37 ~ 95°F (recommended 54 ~ 95°F)		
Usage room temp. tolerance range			37 ~ 104°F (recommended 50 ~ 95°F)		
Dimension	Elongated		15.9"(406) x 20.8"(528) x 6.8"(173)		
	Round		15.9"(406) x 19.5"(496) x 6.8"(173)		
Weight Net weight (Gross weight)	Elongated			10.8 lb (15.7)	
	Round			10.4 lb (15.4)	

- WARRANTY -

ALPHA BIDET (WebGerms Health Inc) warrants the ALPHA iX Hybrid to be free from manufacturing defects under normal use and service for a period of one (1) year from date of purchase from an authorized retailer.

This warranty is extended only to the ORIGINAL PURCHASER.

Our obligations under this warranty are limited to repair or replacement, at ALPHA BIDET's option, of products or parts found to be defective, provided that such products were properly installed and used in accordance with instructions. ALPHA BIDET reserves the right to make such inspections as may be necessary in order to determine the cause of the defect. ALPHA BIDET will not charge for labor or parts in connection with warranty repairs or replacements. WebGerms Health Inc is not responsible for the cost of installation removal, return shipping and/or reinstallation of products.

This warranty does not apply to the following items:

Damage or loss sustained in a natural calamity such as fire, earthquake, flood, thunder electrical storm, etc.
Damage or loss resulting from any unreasonable use, misuse, abuse, negligence, or improper maintenance of the product.
Damage or loss resulting from removal, improper repair, or modification of the product.
Damage or loss resulting from sediments or foreign matter contained in a water system.
Damage or loss resulting from improper installation or from installation of a unit in a harsh and/or hazardous environment

This warranty gives you specific legal rights. You may have other rights which vary from state to state.

To obtain warranty repair service under this warranty, you must take the product or deliver it prepaid to our service facility together with a letter stating the problem, or contact a distributor or products service contractor, or write directly to 2550 Corporate PI STE C100 Monterey Park, CA 91754.

This written warranty is the only warranty made by ALPHA BIDET. Repair or replacement as provided under this warranty shall be the exclusive remedy available to the purchaser. We shall not be responsible for loss of the product or for other incidental, special or consequential damages or expenses incurred by the purchaser, or for labor or other costs due to installation or removal, or costs of repairs by others, or for any other expense not specifically stated above. Except to the extent prohibited by applicable law, any implied warranties, including that of merchantability or fitness for use, are expressly limited to the duration of this warranty. Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitation and exclusion may not apply to you.

Warning! We shall not be responsible or liable for any failure of, or damage to, this plumbing product or product component caused by either chloramines in the treatment of public water supply or in-tank bowl cleaners containing bleach, alcohol, or chlorine (calcium hypochlorite).

Note: The use of high concentration of chlorine or chlorine related products can seriously damage the fittings. This damage can cause leakage and serious property damage.

ALPHA
B I D E T

ALPHA BIDET | WebGerms Health Inc

2550 Corporate PI Ste C100

Monterey Park, CA 91754